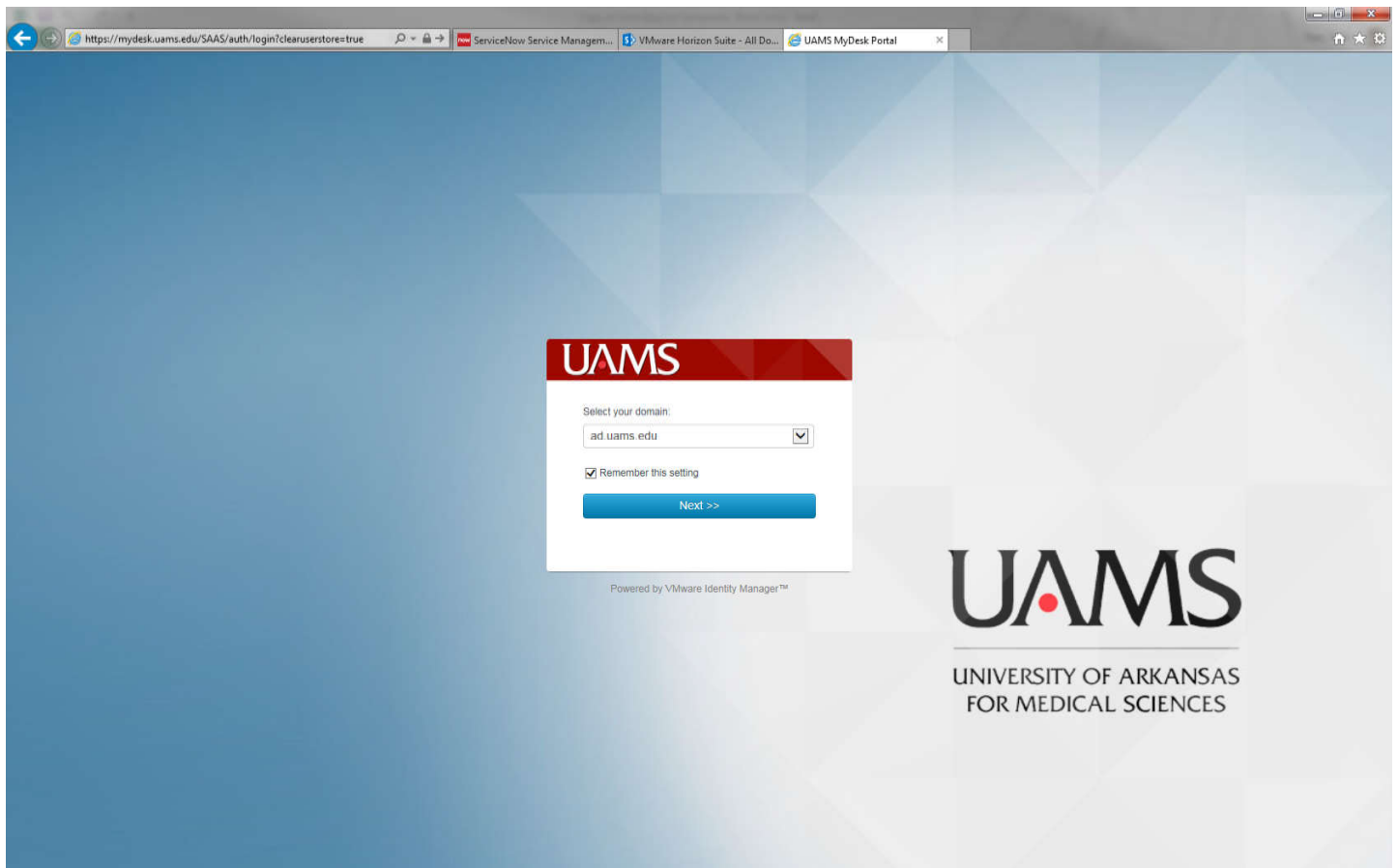


Access to UAMS My Desk

01/28/2016

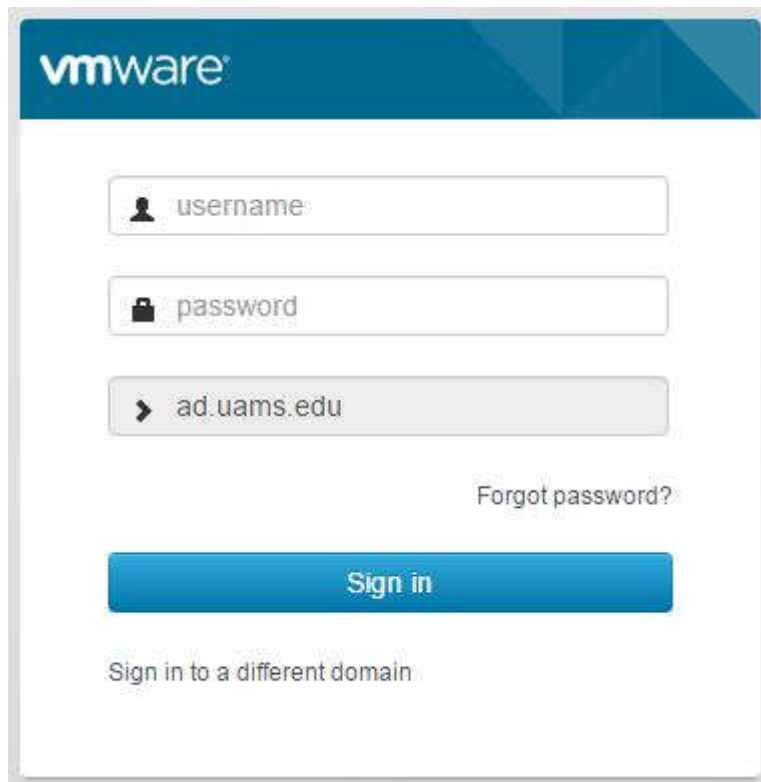
This document is to provide information on connecting to UAMS's MyDesk. The instructions are based on using a Windows 7 64-bit machine using Internet Explorer 10. Please note that there will be visual differences using Internet Explorer, Firefox, Chrome and Safari browsers. This is due to how the different browsers are programmed to handle web pages but the functionality should be the same. This guide is to assist in connecting to MyDesk for the first time. It will also walk through the installation of the VMware Horizon View Client, which is needed for the resources to launch. If you already have the client, then you can skip the client instructions.

1. Please go to <https://mydesk.uams.edu>.

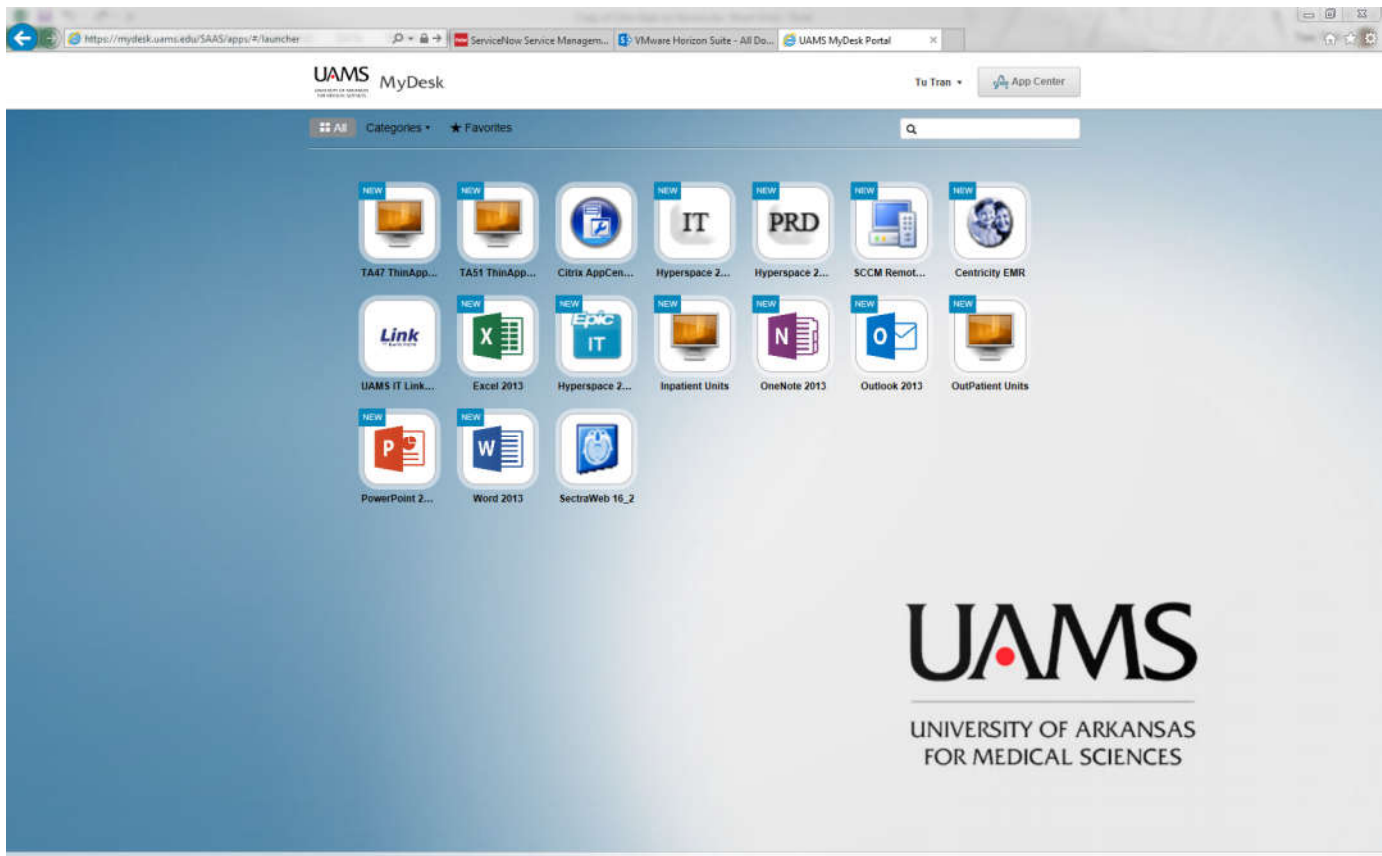


Select Next to set your Domain. The domain should always show ad.uams.edu

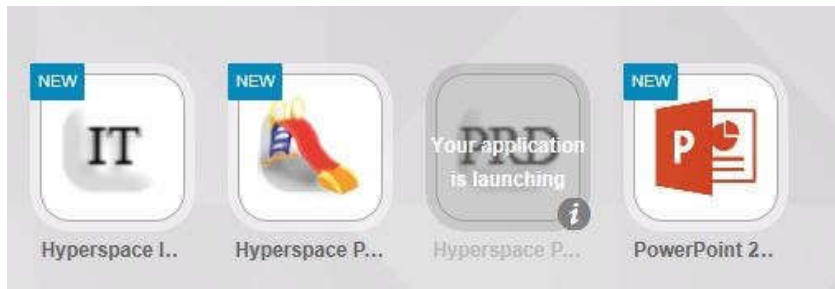
2. Enter in your UAMS username and password. You will not need to preface the username with UAMS\



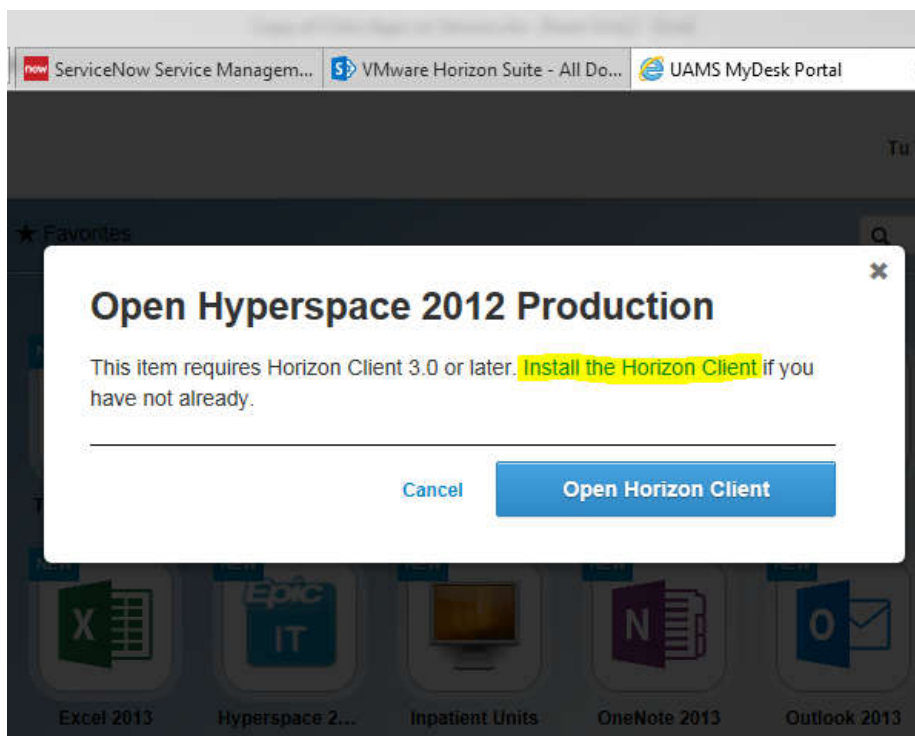
3. You should be presented with the resources you have been entitled. Please note that if you do not see an application that is not presented here, it may be in the App Center button to the right of your name. Depending on the application, it would be only listed here and then you would have to “add” it to appear on your main screen.



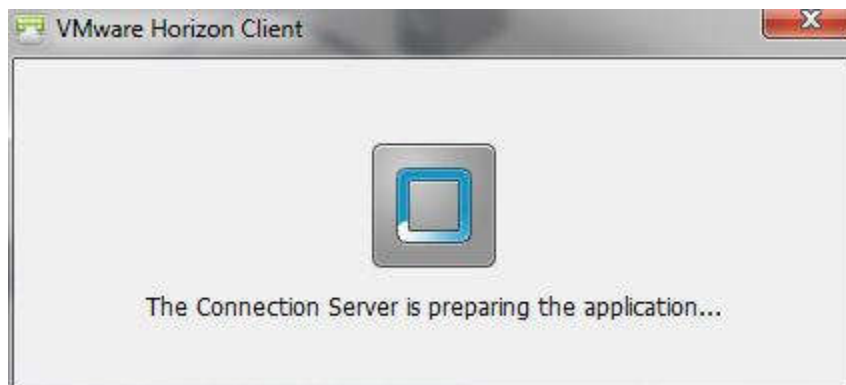
4. You should be able to click on any of the icons to initiate connection to the resource. The icon should change to show that it is trying to launch.



5. It should present the screen below. If you do not already have the VMware Horizon View Client installed, proceed to install.



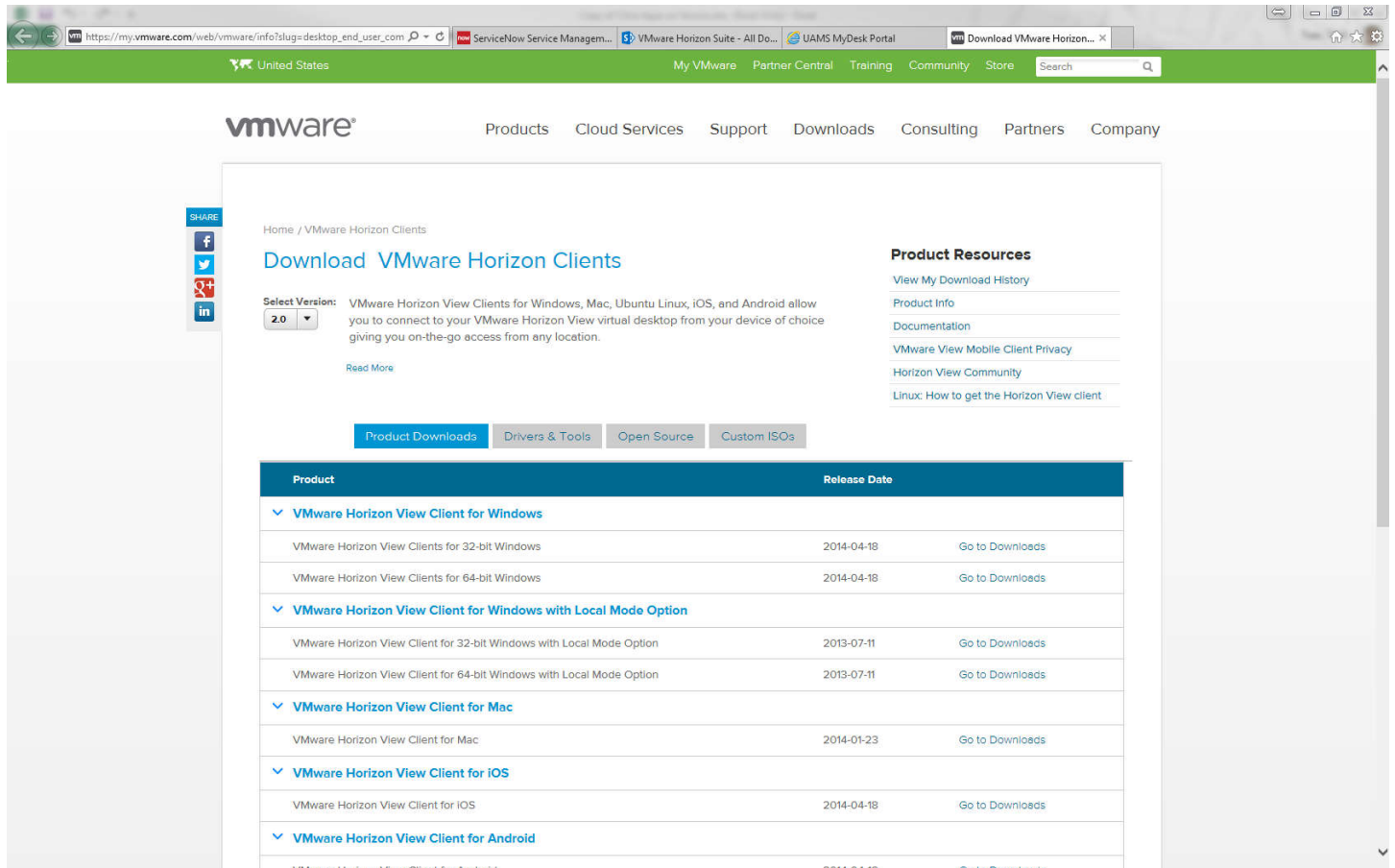
If you already have the client, then clicking on the “Open Horizon Client” should start the connection to the application.



The following section will detail the install of the client. Clicking on the highlighted link will take you to the download page. You may skip the next page unless the link does not redirect you.

Please use this link to download the client and follow the instructions on the next page..

https://my.vmware.com/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/3_0



Install the Horizon View Client

Select your Operating System. In this instance I am using Windows 7 64-bit. You may choose 32-bit if you are not sure if you have a 32-bit or 64-bit Windows operating system.

Product	Release Date
VMware Horizon Client for Windows	
VMware Horizon Client for 32-bit Windows	2015-10-15 Go to Downloads
VMware Horizon Client for 64-bit Windows	2015-10-15 Go to Downloads

Click "Download." If you are on Windows, you'll be prompted to either "Run" or "Save" the chosen file. For simplicity, choose "Run."

Home / VMware Horizon Client for 64-bit Windows

Download VMware Horizon Client for 64-bit Windows

Select Version 3.5.2

Description The VMware Horizon Client for 64-bit Windows

Release Date 2015-10-15

Type Product Binaries

Product Resources

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- VMware View Mobile Client Privacy
- Horizon View Community
- Linux: How to get the Horizon View client

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Product/Details

The VMware Horizon Client for 64-bit Windows
 File size: 37.63 MB
 File type: exe file
[Read More](#)

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Information about MD5 checksums and SHA1 checksums.

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Do you want to run or save **VMware-Horizon-View-Client-x86_64-3.5.2-3150477.exe** (37.6 MB) from **download3.vmware.com**?

[Run](#) [Save](#) [Cancel](#)

Follow the prompts to continue the installation.

VMware Horizon Client Setup

Welcome to the VMware Horizon Client Setup Wizard

The Setup Wizard will install VMware Horizon Client on your computer. Click Next to continue or Cancel to exit the Setup Wizard.

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Product version: 3.5.2.30397 x64

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VMware Horizon Client Setup

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VMware Horizon Client Setup

Advanced settings

Configure advanced settings

Specify the IP protocol version for all connections:

IPv4 IPv6

This client will be configured to choose the IPv4 protocol for establishing all connections. Most networks use IPv4.

[Back](#) [Next](#) [Cancel](#)

VMware Horizon Client Setup

Custom Setup

Select the way you want features to be installed.

Click the icons in the tree below to change the way features will be installed.

- VMware Horizon Client
 - USB Redirection
 - Log in as current user
 - Will be installed on local hard drive
 - Entire feature will be installed on local hard drive
 - Entire feature will be unavailable

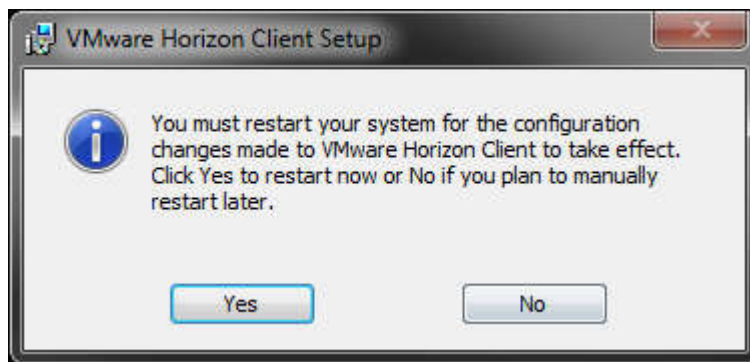
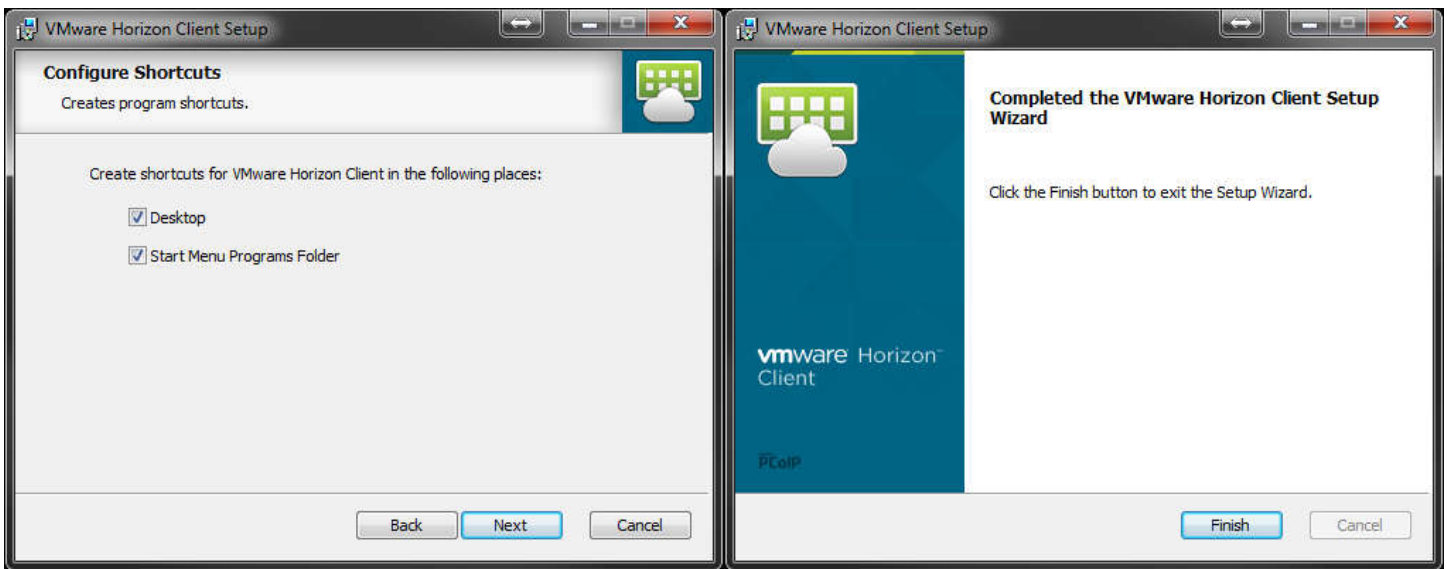
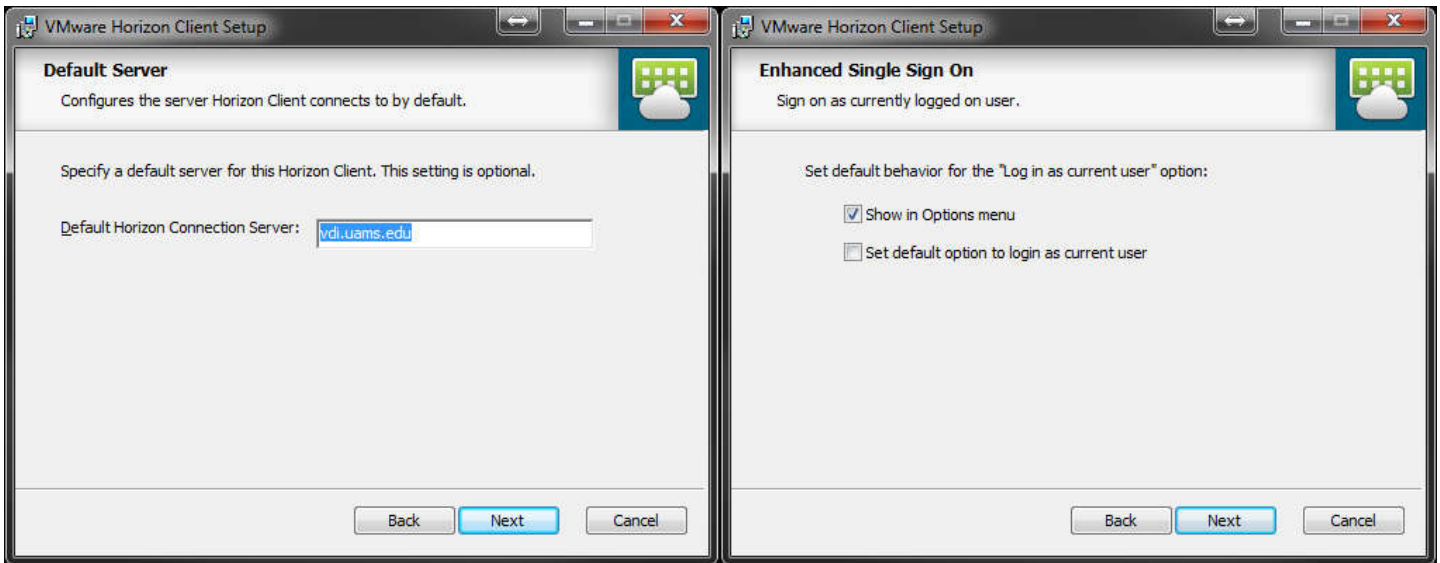
Sign on as currently logged on user.

[Browse...](#)

[Reset](#) [Disk Usage](#) [Back](#) [Next](#) [Cancel](#)

Disable the “Log in as current user” if you are on a personal computer. If you are on a UAMS workstation, and are logged in as yourself, you may leave this option enabled.

Input **vdi.uams.edu** as the *Default Horizon Connection Server*, then click **Next**

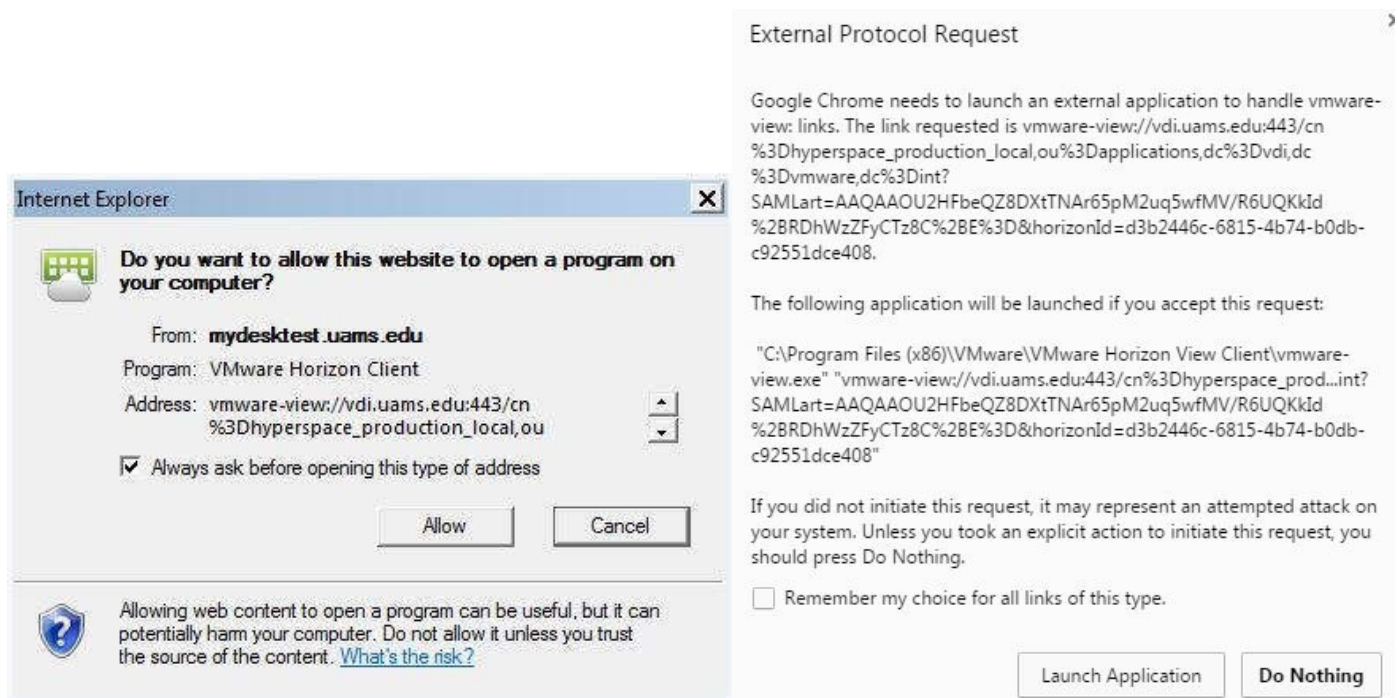


Check for open applications and restart your machine.

7. Now that we have the client installed, we should be able to go back to the browser and click on the Open Horizon Client button.



8. It will invoke the Horizon client and depending on your browser it should show a security notice similar to the one below for Internet Explorer and Google Chrome. This is to let you know you are opening an external (to the browser) link and that are you sure. You can also make it remember your selection.



9. After the notice you should see your selected application start to load with the client.



10. In this guide we opened up Epic Hyperspace Production. The application should be presented in its own window.

